



## **Firgelli Automations Linear Actuator Guide and Warranty**

*Please read the following guidelines.*

### **Before operating the actuator in the intended application, check:**

- The actuator can move freely through the actuator's entire range of motion.
- The actuator is connected to a power source and switching system suitable for the specific actuator.
- Ensure the mounting points are secured.
- Proper fusing should be used to prevent damage to actuator or other equipment

### **While the actuator is in use:**

- Observe the actuator within the application and stop the actuator if there is anything unusual.
- The actuator should not carry a side load.
- The actuator should not experience loads in excess of the rated load.
- The actuator should not be exposed to significant physical shocks.

The actuator should not be used in the presence of flammable vapor or gas.

The actuator should not be used in equipment performing life critical functions.

**Warning:** Failure to follow these guidelines can cause accidents resulting in personal injury or property damage.

**Warning:** Failure to follow these guidelines can result in damage to the actuator or assembly it's installed in.

## Warranty

There is a 12 month warranty on Firgelli Automations linear actuators, remote controls, electronics, switches and related accessories sold or furnished by Firgelli Automations. This warranty demonstrates our confidence in our products and our commitment to you. The warranty period starts on the date of the sale of the product.

### General Terms and Conditions

- The warranty is only valid if the equipment has been used within applicable operating specifications
- The equipment must not have been exposed to abusive treatment, excessive shock or vibration, fluids other than fresh water, water in excess of given specified IP ratings, dust or particulates in excess of specific IP rating, or hazardous conditions.
- Firgelli Automations shall not be liable for the cost of removal, installation, for loss or damage to, or loss of use of facilities, loss of revenue or other damages or costs of any kind whether direct, indirect, incidental or consequential arising from the failure of Firgelli Automations products.
- This warranty shall be voided as to any products which have been repaired, worked upon, or altered by persons not authorized by Firgelli Automations, or which have been subject to misuse, negligence, accident, or overload. In no event shall Firgelli Automations be liable for any incidental or consequential damages.
- The actuator must be inspected for damage and cleaned at regular intervals.
- Periodically inspect mounting points, wires, electrical connections, observe unit in operation for any irregularities or changes in behavior.
- No internal maintenance is required.

Unless agreed to in advance, all actuators or equipment will be shipped to Firgelli Automations warehouse. Prior to any returns a Return Material Authorization (RMA) is to be obtained from Firgelli Automations. All returns should be shipped to Firgelli Automations, freight prepaid, within seven days of receipt of return authorization. A printout of the RMA authorization must be included in the box when sending the unit back.

Firgelli Automations will ship warranty approved replacement units or repaired units, freight prepaid, within continental USA. For return addresses outside continental USA additional shipping charges may apply.

No cash payment or credit will be made for units covered by warranty. Items received without proper documentation will be discarded after three months unless proper documentation has been received in that time.

Warranty is non-transferable.